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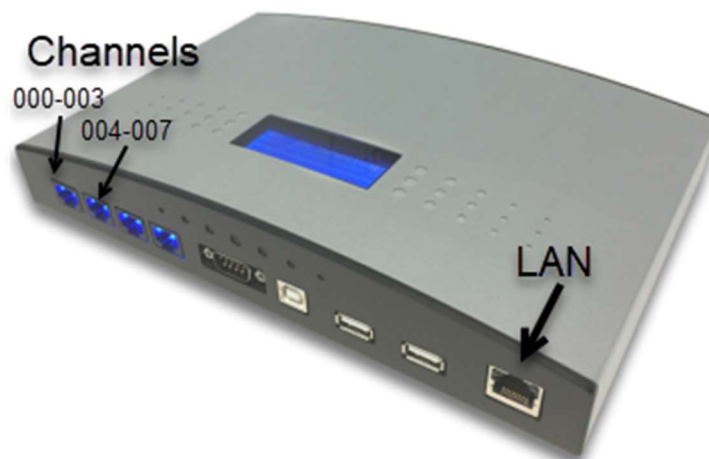
CALL RECORDING

Hosted Solution Outline

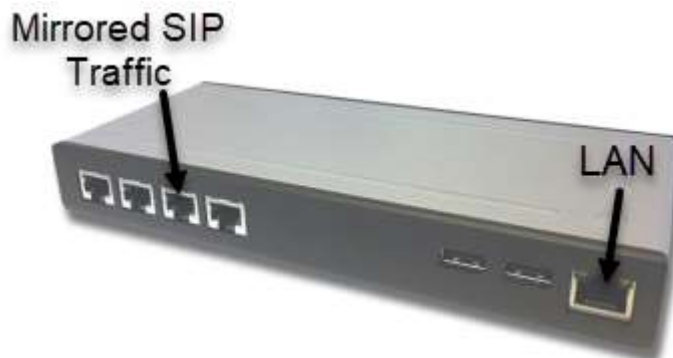
Hosted Call Recording doesn't require an onsite PC. But specific hardware and some setup are needed. The hardware depends on the line types being recorded. Analog Line, SIP Trunks or a PRI are available.

With purchase Hansen Software provides the appropriate call recording hardware device, power cable, a network cable and a splitter (for PRI). The Call Recording hardware will need to be tapped into the lines and plugged into the network (instructions for tapping available).

Analog & PRI Device Shown Below



SIP Device Shown Below



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SOFTWARE

1.877.795.2274